



Mike Glenn &lt;michael.glenn@devion.com&gt;

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## Public Records Act Delays

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**Bryan, Eric** <EBryan@newportbeachca.gov>  
To: Mike Glenn <michael.glenn@devion.com>

Wed, May 10, 2017 at 9:52 AM

Good morning Mike,

To address your two issues:

Whenever possible, we deliver responsive records electronically. The statement discussing fees for direct costs of duplication are simply to inform the requestor of what the charges would be for a physical copy of the records.

Regarding the second item, we have completed your requests, on a consistent basis, in the order they were received. Certain requests take longer, as noted in the Notice of Determination. We need time to search for, retrieve, review, and finally redact not only our records, but those from other departments as well. Additionally, we have many requests from other individuals, which also need to be completed.

I hope this explanation proves satisfactory; as stated in previous Notice of Determination letters, the City is committed to working with you. The City, and myself in particular, are working to fulfill your requests in a timely and cost-efficient manner.

Thank you,

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### Eric Bryan

Records Specialist

City of Newport Beach

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**From:** Mike Glenn [mailto:michael.glenn@devion.com]  
**Sent:** Monday, May 08, 2017 2:35 PM  
**To:** Bryan, Eric <EBryan@newportbeachca.gov>  
**Subject:** Public Records Act Delays

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